

WHY YOU CHOOSE ELITE

## For your battery replacement

- Replacing the battery in a modern Mercedes requires the battery life to be **reset in the computer** to remove the message from the cluster.
- Not resetting the battery will still cause issues with the **ECO Start/Stop** system.
- Elite Benz has all the required **licensed MBUSA equipment** for this service.

### EXPERIENCE & COST

- Only master-certified technicians, each with **13+ years** at Mercedes-Benz dealers.
- Dealer-level work and diagnostics, with independent-shop pricing.

### QUALITY ASSURANCE

- **3-year / 36,000-mile** warranty on most repairs.
- We explain the best way to invest in your vehicle's needs.
- We find the main source of the problem to prevent repeat trips to the shop.

## ELITE BENZ

Mercedes Specialist

Elite Benz is here for all your Mercedes-Benz service and repair needs. We fix what other shops can't. We're committed to being the highest-quality alternative to the dealership. When you need your Mercedes fixed right and fast, call Elite Benz.



### Read the full guide

Scan for the in-depth article, photos and answers on our Client Education page.



843-259-8080



Service@EliteBenzSolutions.com



EliteBenzSolutions.com



705 N. Main St, Suite B  
Summerville, SC 29483



Mon–Thu 8–5 · Fri 8–4  
After-hours key drop box

4.9★ Carfax

5.0★ Google

BBB A+

3 yr / 36k

## ELITE BENZ

Mercedes Specialist



CLIENT EDUCATION · ELECTRICAL

## Battery Concerns

What your Mercedes battery messages mean, and what to do next.

Independent Mercedes-Benz specialist. Not affiliated with or endorsed by Mercedes-Benz USA.

CLIENT EDUCATION  
SERIES

ELITEBENZSOLUTIONS.COM

# Know your *messages*

*Auxiliary battery  
malfunction*

- **Auxiliary battery message**

The aux battery provides emergency shifting of the transmission into park if the main battery fails or is dead. On models with ECO Start/Stop it also adds battery capacity for the electrical system.



*Stop Vehicle  
Leave Engine Running*

- **Yellow battery message**

Caused by the battery's internal resistance. It doesn't mean you need a battery today, but it stops ECO Start/Stop from working and the message will keep showing. Most Mercedes now need the new battery reset in the computer to clear it.



*Visit workshop!*

- **Red battery message**

An immediate issue with the starting or charging system. We recommend having the vehicle **towed**. If you keep driving with this message, watch your engine temperature.

## One car, *several* batteries

Depending on model and year, your Mercedes may have more than one battery:

Starter battery

Systems battery

Auxiliary battery

SBC battery

**5 yrs**

We recommend replacing the battery about every five years.

### Seeing a battery message?

Call before it leaves you stranded. We test, replace and register it the factory way.

**📞 843-259-8080**