

WHY YOU CHOOSE ELITE

Factory keys, *done right*

- We order **factory Mercedes-Benz keys** built for your VIN and program them with licensed **MBUSA XENTRY**, the same system the dealer uses.
- One of the few shops in the area, outside the dealership, that can order a factory key.
- Master-certified technicians, each with **13+ years** at Mercedes-Benz dealers.

WHAT TO BRING

- ✓ Driver's license
- ✓ Current registration or title, **same name** as the license
- ✓ The car, or at least the VIN

Why the paperwork?

Mercedes treats keys as **theft-relevant parts** (TRP) and only releases them to verified owners. It makes your car much harder to steal or copy.

LOST A KEY?

With XENTRY we can see which keys are programmed to your car and **switch off** the lost one. Find it later? We turn it back on.

“Don't let the key process scare you. We make it fast and smooth.”

ELITE BENZ

Mercedes Specialist

Elite Benz is here for all your Mercedes-Benz service and repair needs. We fix what other shops can't. We're committed to being the highest-quality alternative to the dealership. When you need your Mercedes fixed right and fast, call Elite Benz.



Read the full guide

Scan for the in-depth article, photos and answers on our Benz Tips page.



843-259-8080



Service@EliteBenzSolutions.com



EliteBenzSolutions.com



705 N. Main St, Suite B
Summerville, SC 29483



Mon–Thu 8–5 · Fri 8–4
After-hours key drop box

4.9★ Carfax

5.0★ Google

BBB A+

3 yr / 36k

ELITE BENZ

Mercedes Specialist



CLIENT EDUCATION · KEYS

Your Mercedes Key

Replacement keys, key batteries, and the hidden features you didn't know you had.

Independent Mercedes-Benz specialist. Not affiliated with or endorsed by Mercedes-Benz USA.

CLIENT EDUCATION
SERIES

ELITEBENZSOLUTIONS.COM

ORDERING A KEY

How long it *takes*

DAS 3 keys: early 2000s to 2013. **DAS 4** keys: 2014 to today.

DAS 3

2-3 days

with or without a key

DAS 4 + A KEY

2-3 days

same paperwork

DAS 4, NO KEY

~2 weeks

Mercedes authorization

NEED IT TODAY

Dealer

fastest with no key

WHAT A KEY COSTS

DAS 3 KEY

\$300-\$600

early 2000s-2013

DAS 4 KEY

\$450-\$700

special keys up to ~\$900

Exact price by model and key style, confirmed before we order.

Need a new key?

Call with your VIN for a quote. We handle the paperwork and keep it fast and smooth.

📞 **843-259-8080**



AVOID AFTERMARKET KEYS

Factory or *aftermarket*?



Factory: black tip, chrome star



Aftermarket: no chrome star

- ✓ Black tip (aftermarket: clear or purple)
- ✓ Chrome Mercedes star in the center
- ✓ "Made in Germany" inside the battery cover

Why we say avoid them

Aftermarket keys bypass Mercedes security and can cause **random no-starts**. Some cars then need a factory key **and** a new ignition switch, about **\$1,000** more.

KEY BATTERY

Weak or *dead* key?

Older keys: CR2025

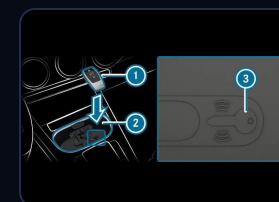
Newer keys: CR2032

Use the right one. A CR2032 in a CR2025 key bends the contacts and the locks can stop working.

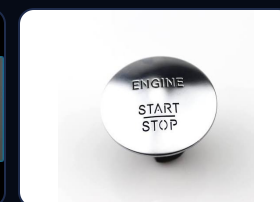
- Press a button: **red light flashes** = battery above about 50%.
- Remote windows stop working first, then "Replace key battery" shows on the dash.

KEY DEAD? YOU CAN STILL DRIVE

- 1 Slide out the **metal blade**, turn it left in the driver's door, pull the handle.
- 2 Pull out the **Start/Stop button** and insert the key, or lay it on the **marked key spot**. Then start the car.



The marked key spot



Removable Start/Stop button

Press lock once

Pressing lock **twice** turns off KEYLESS-GO, so the door won't unlock when you grab the handle.