WHY YOU CHOOSE ELITE

Dealer-level, *without the dealer*

- Licensed **MBUSA XENTRY**, the same factory system the dealer uses.
- Master-certified techs, **13+ years** each at Mercedes dealers.
- About **75% factory** Mercedes-Benz parts, OEM quality for the rest.

YOUR SERVICE HISTORY, HANDLED

- ✓ Every service **logged electronically**
- ✓ An **electronic + paper copy**, every visit
- ✓ Reported to **Carfax**, which the dealer can see



Our service desk in Summerville

> *"Nothing we do voids your factory or extended warranty."*

ELITE BENZ

Mercedes Specialist

Elite Benz is here for all your Mercedes-Benz service and repair needs. We fix what other shops can't. We're committed to being the highest-quality alternative to the dealership. When you need your Mercedes fixed right and fast, call Elite Benz.

Read the full guide

Scan for the in-depth article, photos and answers on our Benz Tips page.

843-259-8080

Service@EliteBenzSolutions.com

EliteBenzSolutions.com

705 N. Main St, Suite B
Summerville, SC 29483

Mon–Thu 8–5 · Fri 8–4
After-hours key drop box

4.9★ Carfax · 5.0★ Google · BBB A+ · 3 yr / 36k

Independent Mercedes-Benz specialist. Not affiliated with or endorsed by Mercedes-Benz USA.

ELITE BENZ

Mercedes Specialist



CLIENT EDUCATION · YOUR WARRANTY

Dealer or *independent?*

Your Mercedes warranty, explained: what stays covered, what the dealer still fixes at no cost, and what it costs here.

THE BIG QUESTION

Will it void my *warranty?*

No. By law you don't have to service at the dealership, as long as the manufacturer's specifications are followed.

- Under the **4-yr / 50K** factory warranty we use the **factory-recommended oil**
- Out of warranty, better long-haul choices if you're keeping your Benz
- Our own repairs carry a **3-yr / 36K** warranty

Keep your oil change records

It's the one thing a dealer can ask to see before warranty work. We give you **both copies** every time.



Mercedes and AMG only



Serving the Lowcountry

FREE AT THE DEALER

What the dealer *still fixes*

We check every car with XENTRY for **open recalls**, factory warranty items and **extended part coverage**, then tell you what the dealer should do at no cost.

EXTENDED COVERAGE WE OFTEN CATCH

M264 CYLINDER HEAD	M271 CAM ADJUSTERS
~$4,000 repair value	~$3,500 repair value
M274 VENT VALVE	**RECALLS**
~$1,100 crankcase vent	$0 always at the dealer

- We write the **exact complaint line** on your invoice
- Describe it **in your own words** at the dealer; skip "Elite Benz said"
- Their diagnosis fee is **waived if it's covered**

Already paid for one here?

If it was under Mercedes' extended coverage (not a recall), we give you the paperwork to ask Mercedes for reimbursement, usually **about 80%**. Rare, but it can be done.

REAL NUMBERS

Dealer vs *Elite Benz*

YEARLY · DEALER	YEARLY · ELITE
$750–1,500 depends on the visit	$474–662 by model, tax incl.
M278 FRONT COVER · DEALER	**M278 FRONT COVER · ELITE**
$6,200+	~$4,200 out the door
M276 BELT KIT · DEALER	**M276 BELT KIT · ELITE**
~$1,300	~$650

OUR WARRANTY: 3 YRS / 36,000 MILES

- Backed nationwide at about **58,000 shops**
- Over 25 miles away? Call **1-866-541-9805** first
- Extended warranty plan? **We file the claim**; expect some out-of-pocket

Got a dealer quote?

Bring it in. We check with XENTRY and tell you in writing what's needed now, what can wait and our price.

843-259-8080